

American Board of Emergency Medicine

MyEMCert

FREQUENTLY ASKED QUESTIONS (FAQS)

These FAQs are designed to answer questions about MyEMCert modules.

- 1. How do I get started with MyEMCert?** Sign in to your ABEM Portal at www.abem.org and follow the steps to register for MyEMCert modules. You may also wish to review the [MyEMCert: Getting Started FAQs](#), the [Quick Start Guide](#), the free five-question demo module (available in your ABEM portal), and this [instructional video](#) that walks you through the demo module.
- 2. Can I use a tablet or phone to complete the modules?** The MyEMCert platform is not designed for phones, tablets, or iPads at this time. Although you may be able to access the platform, we recommend that you use a PC or laptop as images and questions may not display uniformly.
- 3. Does the demo module count as one of the four modules I have to complete?** No, the demo module does not count toward your MyEMCert requirement.
- 4. Why does the demo module status indicate “Not Started” when I have completed it?** Because the demo module offers multiple attempts, the status will not indicate complete. If you have completed the demo module, you should be able to continue to another module.
- 5. How can I prepare for taking a MyEMCert Module?** MyEMCert is open book, so study requirements are minimal. However, you must take the modules by yourself.

MyEMCert modules are designed to promote learning while physicians are engaged in the module. The core questions and core question sets sections make up approximately 80 percent of each module. Physicians may use their own readily available, standard resources to look up a topic like what is done in clinical practice. [Study points](#) are available for two modules (Head and Neck and Nontraumatic Musculoskeletal). The study points do not contain specific information that would lead you to the diagnosis or correct answer but would instead focus your learning. Study points are for the core question sections of these modules and not for the Key Advances section. Physicians may choose not to study; others might want to review content for some modules, recognizing that the modules are based on the patient's presentation. To get a general description of module content, please visit ABEM's [module content webpage](#).

The Key Advances section of each module makes up approximately 20 percent of the module's questions. To prepare for this section, we highly recommend that you **review all available Key Advance synopses prior to starting a module**. Questions in the Key Advance section of each module may be pulled from any current Key Advance provided by ABEM. You can [review Key Advances on the ABEM website](#). You may wish to save this link, download the synopses, or even print them to reference while taking a module. This section is designed to accelerate the pace at which practice advances, clinical policy alerts, and suggestions from the literature are incorporated into emergency physicians' clinical practice. Key Advances will be updated regularly so please review these prior to taking a module. Citations are included for additional reading if interested.

Pilot participants have offered their views on how you might prepare for taking the modules:

- Block off time and choose a location where you can focus
- Use resources and tools you normally would on a shift
- Decide what references you want on hand, including the [Key Advance synopses](#)

[Watch a short video with feedback from physicians on preparing for modules.](#)

- 6. How long will I have to complete each module?** You will have 4 hours of total time to complete each module. However, you can pause the module while taking it.
- 7. What do I do if I need to stop in the middle of the module? Will I be able to come back?** MyEMCert modules do include a Pause feature. If you choose to exit the module before you complete it, all your confirmed answers will be saved. You will receive a warning message when you press the button to explain what will happen. If you choose to leave without confirming an answer, you will not be able to return to this question and it will be scored as incorrect. When you re-enter the module, you will see the next question. If you confirm an answer before pausing, you will see the feedback on your answer and will then be able to leave without penalty.

Note: MyEMCert modules will time out after 15 minutes of inactivity due to security considerations. If you are inactive for 15 minutes, you will receive a warning that the system will automatically pause your module unless you take an action. If you have not confirmed the answer to the question you are on and the module times out after 15 minutes, the question you left off at will be marked as incorrect.

- 8. When I went back to complete a module I had already started, a pop-up notice came up that said I needed to refresh the app. Will I lose any of the answers I've already submitted if I refresh?** No, you will not lose any answers when you refresh the application. The application was updated after the last time you were in the module, so refreshing is necessary to continue.
- 9. What is the passing score for MyEMCert modules?** The passing score for all MyEMCert modules is 84%.
- 10. How can I find what my score was for each module I have taken?** The decision was made by the ABEM Board to provide only pass or fail statuses for each module. Individual scores are not available.
- 11. I took the abdominopelvic module, and there was a Key Advance question about HEART Score, which is not related to an abdominopelvic presentation. Why was it there?** Each MyEMCert module consists of [presentation-based scenarios](#), which include questions related to the module topic, and [Key Advances](#). Key Advances in each module will not necessarily share the same topic as the module. It is recommended you review all the current Key Advances synopses provided by ABEM prior to starting a module.
- 12. What does the cloud symbol on the top-right corner of my screen mean?** The cloud symbol indicates whether your responses have been saved. A green check mark means your responses have been saved, and a red exclamation point means your answers have not been saved. During a PAUSE, the system will save the answers. Upon confirmation of all questions and when the Final Review and Submit are

completed, the system will then Sync the confirmed answers for scoring. Do not leave the module or close your browser if there is a red exclamation mark.

- 13. How much will MyEMCert cost?** For those whose current certification is for a ten-year period, MyEMCert modules will cost \$375 each. Taking four MyEMCert modules in five years will cost \$1,500. Registering for a MyEMCert module allows you three attempts to take and pass a specific module topic.

Physicians whose current certification is for a five-year period pay a flat \$300 annual fee, which provides access to ABEM's continuing certification activities. The annual fee adds up to be the same \$1,500 cost distributed over five years. Additional information about the annual fee is available in the [5-year Continuing Certification Cycle and Annual Fee FAQs](#).

- 14. How do I obtain a receipt for my MyEMCert module payment?** While you are signed in to the ABEM portal, click "Accounts" on the top right side of the screen. Click on "Orders" then "View Receipt" for the receipt you wish to obtain. You may print the receipt using the "Print" button at the top right corner of the screen.
- 15. Is CME available for completing MyEMCert modules?** Yes, you can obtain 9 *AMA PRA Category 1 Credits*[™] for successfully completing each MyEMCert module. The cost is \$30 and credits are awarded by either AAEM or ACEP. You must register for the credits before taking a module. Credits cannot be awarded retroactively.
- 16. What happened to the ConCert Exam?** ABEM no longer offers the ConCert Exam. Through a series of interviews, surveys, and focus groups, emergency physicians conveyed that they wanted a continuing certification process that is relevant to their practice, simple to understand, and easy to manage. MyEMCert was designed to accommodate those preferences.

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